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PTO/SB/81 (02-01)

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Application Number	09/884,741
Filing Date	Jun 18, 2001
First Named Inventor	David Holzer
Title (See attached sheet)	Method and Apparatus for Relationship ...
Group Art Unit	2151
Examiner Name	not yet assigned
Attorney Docket Number	5168.P007

I hereby appoint:

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Name	Registration Number
Alan Heimlich	48808

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<input checked="" type="checkbox"/> Firm or Individual Name	Alan Heimlich				
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City	San Jose	State	CA	Zip	95129
Country	United States of America				
Telephone	408 646 1921	Fax	408 257 9904		

I am the:

☐ Applicant/Inventor.☒ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).**SIGNATURE of Applicant or Assignee of Record**

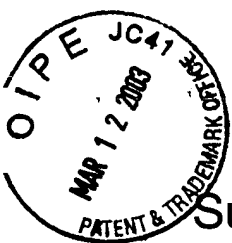
Name	Tom Muise / CFO / Embrace Networks, Inc.
Signature	<i>Tom Muise</i>
Date	3/11/03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

☒ *Total of 2 forms are submitted.

Burden Hour Statement: This form is estimated to take 3 minutes to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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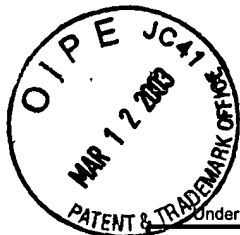


Supplemental Page 1 of 1 for USPTO Form PTO/SB/81

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STATEMENT UNDER 37 CFR 3.73(b)

Applicant/Patent Owner: Embrace Networks, Inc.
Application No./Patent No.: 09/884,741 Filed/Issue Date: Jun 18, 2001
Entitled: Method and Apparatus for Relationship Management
Embrace Networks, Inc., a Corporation
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.
The extent (by, percentage) of its ownership interest is _____ %

in the patent application/patent identified above by virtue of either:

- A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011932, Frame 02693 or for which a copy thereof is attached.

OR

- B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

1. From: _____ To: _____
The document was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.
2. From: _____ To: _____
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3. From: _____ To: _____
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☐ Additional documents in the chain of title are listed on a supplemental sheet.

- ☐ Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

3/11/03
Date

Tom Muise

Typed or printed name

[Signature]
Signature

Chief Financial Officer

Title